

For the safety of your team and your patients, as well as our Jubilant Radiopharma team members, we're offering an easy to follow non-contact transfer process for all deliveries. This will support the call for social distancing to slow the spread of COVID-19. If you're partnering with us to provide a non-contact transfer, here's what you can expect:

Step 1



Our Jubilant driver reaches your facility and calls to let you know that they have arrived and to confirm the best meeting point.

Step 2



Your Technologist, or team member trained in handling radioactive material, meets our Jubilant driver at the confirmed meeting point.

Step 3



Before your team member approaches, our driver unbuckles the cases secured to their hand truck and steps back the recommended social distancing space.

Step 4



After our Jubilant driver has stepped back, your team member steps up and retrieves the cases from the hand truck.

Please be assured that we are undertaking additional safety protocols to protect your team, your patients and our team members, above and beyond what is being recommended by the Centers for Disease Control and Prevention (CDC). These include:

Hand sanitation



Delivery sanitation



Case segregation



Daily employee wellness checks



FAQ

What should I do if the driver calls and I can't follow this procedure?

Just let your Jubilant Driver know and we'll deliver per our standard operating procedure assuring proper social distancing is followed.

What's the best meeting point?

In most instances it will be the closest receiving door of your facility. If there's a better location, simply direct your Jubilant Driver there instead.

What if I have a case that's ready to be returned?

We plan to pick up cases on first run, but you're welcome to bring cases out to the driver if you'd like. In those instances, place the case(s) for return next to the hand truck on the ground before taking receipt of the newly delivered case(s). Your Jubilant Driver will then retrieve and segregate the used case(s) so that we can sanitize them.

Will this be the new process going forward?

We hope to partner with you to follow this process as long as appropriate during the COVID-19 crisis. Our sanitation and segregation practices will remain as good laboratory practices (GLP).

Who should I contact if I have questions?

Please contact your local pharmacy manager with any questions.